

CV Lucinda Chan Rundström

Working experience

Independent consultant in own enterprise (2016-12)

Head of Enterprise architecture at IL Recycling (2010-2016)

Implemented a more structured and strategic development of IT and business together. All of my team members had responsibilities in different areas, but always covering the whole picture from gathering requirements to design/modeling all the way to system implementation. In this role I had close co-operation with IT operations manager, where I took the lead of improving our ITIL process, mainly in Service Transition but also for Application management. I was hands on both planning and executing the work in a pragmatic way, ensuring improved daily work.

Was co-ordinating different forums for crucial decisions, including business government and project office. Acted as key stakeholder working closely with Group management in several positions. During this period of six years I have been able to establish enterprise architecture in EA Sparx, modeling standards, BI and BICC, project management methods, Kanban and IT governance. I was part of several steering committees in projects. Also I was manager for the staff of architects and BI developers.

Last assignment was to establish a platform for mobile IT solutions (based upon our architecture), combined with e-commerce in this new digital era.

Business development and project management at Bisnode (2008-2010)

Implemented Scrum as a project method, working with change management in making organization more efficient with OCR technology. Implemented information modeling. Using Kanban as a tool for daily work. Was support to senior management in business profit calculations in all projects, also I was a part of strategic planning in future skills needed.

Management consultant in IT strategy for a business aquisition at AVL (2008)

Setting up a plan and key issues for important decisions due to an acquisition, by being support to lawyers in negotiations of IT issues in the contracts. Was overseeing the efforts and plans in the coming project of business fusion of people as well as IT systems.

Business and information modeling at Arbetsförmedlingen (2008)

Business modeling producing information model in Qualiware tool. The models were supposed to be a link to further development of data structure.

Management consultant implementing operations for Tetra network (Rakel Krisberedskapsmyndigheten) (2008)

Leading a business implementation by setting processes, human resources, education and recruiting new staff to a service operations Tetra network.

Project management in Operation & Planning in Tetra network within Rakel at Krisberedskapsmyndigheten (2007)

A structured number plan was set up dividing different user groups, such as the police, health emergency, fire department etc at the Tetra network.

Project manager for a global web application – "ContentNow" at SonyEricsson (2007)

Main project manager for implementing a web based application running 24/7. Managed the project from the very start and gathered requirements, controlled budget, acquiring resources and were also part of testing. The

project was managed in an agile manner and was not only meeting the project objectives, but exceeded all expectations.

Test management /Quality assurance at ERP implementation Movex M3 at IL Recycling (2005-2006)

Test management of ERP system with 13 complex integrations. The company had an annual revenue of 1 billion SEK and business in all major cities of Sweden. I was documenting business processes in order to be able to implement test-cases. Test results were connected to payments according to contract which meant a lot of pressure. Had a test team of 20 persons from daily business. Testing covered all aspects; functional, non-functional, load etc. Set up Share-point lists as a test tool.

Business Intelligence at Siemens (2005)

Competitor survey and market analysis. Support for management in HQ for making decisions for future strategy of marketing and sales.

Consultant mentoring projects and testing for Samtrans (2002-2004)

Acted as a project mentor in development of a new IT logistics system. At the same time I implemented test management and also working hands on with testing. Produced use-cases with UML notation and project management according to RUP.

Management consultant in Banking and Finance at Nordea IT (2001)

Supporting area manager Finance Risk and Management in implementing new processes for level 3 management (of 6 in total) in the Nordic countries. Specifying requirements for financial account and support. Stake holder/Project manager for implementing new financial reporting (DW) tool.

Project management global extranet solution (web) at Ericsson Enterprise (2000-2001)

Project manager for Info Channel in Enterprise e-business group. Development and modeling of organization structure and gathering of requirements for coming releases. Close co-operation with a London based system supplier which had their programmers in Bangladesh. Negotiated and handled contracts for maintenance, support and ownership. The set-up was for 24/7. Was responsible for human resources including engaging external consultants for the project. Application is on a Domino Notes database and handling workflow for a publishing process (content management). Dynamic content on an extranet solution.

Project management of e-business and PDM (Produkt Data Management) at Telia (1999-2000)

Reverse engineering system specification and function specification from object oriented programming tool Calico. Creating routines for business development for product configuration in Calico Workbench according to UML. Project manager for e-shop. P M for development of a new PABX in Calico/ASP environment. During this time there has been ongoing contact between different suppliers to Telia.

Internal consultant IS/IT development Movex in truck business at BT Svenska (1997-1999)

IS development (= organization, process and IT, in Movex environment and Medea). Support for end users. Creating new routines and processes together with Intenia Linköping. Implementation of order and transport flows in Movex for daughter companies within Europe (Warrington UK, Ede Netherlands, Wilrijk Belgium, Barcelona Spain, and Courtry France.) Parameter setting, AS/400 commands and queries. Project manager for implementing product configurator by Classys. Creating new manuals for standard ISO9000.

Project leader Movex in mechanical industry and tool design in CAD at Colly company (1994-1997)

Purchase administration and logistics. Warehouse and inventory. Constructor using CAD Medusa. Construction mainly for special fine-boring tools according to drawings on the detail. These tools were used in the industry of i.e. Volvo and Scania. In parallel I was project manager for Movex module purchase and stock.

Employments

My own enterprise (current)	2016-
IL Recycling	2010-2016
IT Solutions manager	
Bisnode Sverige	2008-2010
Verksamhetsutveckling, projektledare	

HiQ Stockholm, Konsult: Verksamhetsutvecklare, IT management, Projektledare	2005-2008
Enskild firma Lucinda Chan, Uppdrag inom IT, processutveckling och ekonomistyrning.	2001-2004
TwoCM AB, Delägare 50%, Content Management som affärsidé.	2001-2002
Frontec Business Integration Konsult inom IT management	2000-2001
Eumacs Konsult och projektledare	1999-2000
BT Svenska IS/IT projektledare/utvecklare, Movex M3	1997-1999
Colly Company Delprojektledare implementation Movex MPS, verktygskonstruktion i CAD samt inköp.	1994-1997
Schott Serving Marknadsföring	1993-1994
Update Affärsdata och Business intelligence	1993
Electrolux Constructor Hong-kong Ltd.	1992

Skills

Certifications

Certified Change Manager PROSCI ADKAR
 Certified Business Architect (Cordial/DF)
 ITIL Foundation v3
 Certified Scrum Master (Crisp)

Courses

Enterprise Architect Zachman framework
 Dataskyddslagen GDPR
 Leadership program (MLQ) m Previa
 Advanced modeling (Astrakan)
 Enterprise Architect (Astrakan)
 SCRUM (HiQ)
 Information modeling (Astrakan)
 UML (Astrakan)
 RUP (Rational)
 Props project model (Ericsson)
 Leadership and management (Informator)
 Project management, leadership and technique (Projektstyrning AB)
 Leadership for IT managers (NFI)
 Movex MPS (Intentia)

Basic education

1995-1996 Uppsala university in Economics 20p 1995-1996
 1992 Engineer 4-årig Mechanical 1992

Languages

Swedish: native language
Cantonese: native language
English: Fluently in business communication
French: basic